

## **Accommodation**

### **Accessible Accommodation**

There are nine adapted accommodation units at Longleat:

36	1 bedroom Executive Apartment
109	3 bedroom Executive Lodge
114	3 bedroom Executive Lodge
241	3 bedroom Woodland Lodge
247	3 bedroom Woodland Lodge
251	3 bedroom Woodland Lodge
734	2 bedroom Woodland Lodge
934	4 bedroom Executive 2 storey Lodge
947	4 bedroom Exclusive 2 storey Lodge with hot tub and hoist.

### **Exclusive Accessible Lodge**

This provides two storey accommodation with five bedrooms (one fully accessible), accessible living accommodation and kitchen.

### **Maximum Occupancy**

This Lodge is a dual use Lodge, meaning that it can be booked by guests requiring use of the accessible bedroom or not. The facilities provided are sufficient for eight adults. The accommodation may therefore only be booked for parties of eight, not ten. (Please refer to booking conditions regarding children under two years old).

### **Parking**

Designated accessible parking is provided near to the Lodge.

### **Access**

There is access for guests using wheelchairs throughout the ground floor of the accommodation.

There is level access to the patio from the living room area and the sauna if applicable.

## **Accessible Bedroom**

There are two single beds with space beneath the beds to allow a hoist to be used at the bed. One of the two single beds is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. A portable hoist is **not** provided within the accommodation. If a hoist is required CenterParcs will arrange for the hire of a hoist at no extra cost. An emergency alarm pull chord is present. There is also external access to the Patio, Hot Tub and Steam room.

## **Whirl Pool Baths**

If the jets in the Whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This makes the baths suitable for guest with a sensory impairment who would fail to detect the gradual warming only for very short periods of use.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.

## **Bathroom**

The en-suite bathroom with sliding door provides accessible shower (with flip down seat), wash hand basin and toilet. An emergency alarm pull chord is provided at the shower.

Emergency alarms are audible throughout the Lodge but are not connected to a central location.

## **Kitchen**

The hob height is at 900mm (standard height). A further work surface at 800mm height is also provided. The oven is at low level with a side opening door.

There are under counter fridges with freezer compartments. The sink is at 900mm (standard height) however, there are cupboards underneath.

There are sufficient floor based cupboards to provide accessible storage. There are also wall mounted cupboards which are not accessible from a wheelchair.

## **Living Accommodation**

There is seating for eight in the lounge area. In addition, a high seated firm chair is available within the accommodation. There is also space within the lounge area for a person using a wheelchair to remain seated in their wheelchair.

## **Sauna, Steam Room, Shower & Hot Tub**

The sauna, steam room and power shower have level access and doors which allow wheelchair entry. Wheelchairs with metal fitting will become sufficiently hot to burn in the sauna and steam room. Guests should be able to transfer from their wheelchairs in order to use these facilities.

The external hot tub is provided with an Oxford 140 Dipper hoist and Oxford full back sling. The maximum safe working load is 140 Kg (308lbs). A Ranger chair is appropriate for use with the hoist and may be used if brought with you.

## **Whirl Pool Baths**

If the jets in the Whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This makes the baths suitable for guest with a sensory impairment who would fail to detect the gradual warming only for very short periods of use.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.

## **Executive Accessible Accommodation**

There are two single storey Executive Lodges and a further Executive Lodge that is two storeys with the adapted bedroom on the ground floor leading from the living room area. There are variable number of bedrooms, one of which will be fully accessible with accessible bathroom.

Living accommodation and kitchen are accessible.

## **Parking**

Designated accessible parking is provided by the Lodge.

## **Access**

There is access for guests using wheelchairs throughout the ground floor of the accommodation.

There is level access to the patio from the living room area and the sauna if applicable.

## **Accessible Bedroom**

There are two single beds with space beneath the beds to allow a hoist to be used at the bed. One of the two single beds is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. A portable hoist is **not** provided within the accommodation. If one is required CenterParcs will arrange for the hire of a hoist at no extra cost. An emergency alarm pull chord is present.

The accessible bathroom provides accessible shower (with flip down seat) wash hand basin and toilet. An emergency alarm pull chord is provided at the shower.

This bathroom is en-suite.

Emergency alarms are audible throughout the Lodge but are not connected to a central location.

## **Kitchen**

The hob is at counter height 900mm. A further work surface at 800mm height is provided. The microwave is accessible at 900mm height. The oven is at low level with a side opening door

The fridge with freezer compartment is slightly raised to aid accessibility. The sink is at 900mm (standard height), however, there are cupboards underneath.

There are sufficient floor based cupboards to provide accessible storage. However, there are also wall mounted cupboards which are not accessible from a wheelchair.

## **Living Accommodation**

There is seating for all occupants of the Lodge in the lounge area. In addition, a high seated firm chair is available within the accommodation. There is also space within the lounge area for a person using a wheelchair to be able to remain seated in the wheelchair.

## **Woodland Accommodation**

Woodland Lodges provide a level single storey accommodation with three bedrooms, one of which will be more accessible, an accessible bathroom, a further bathroom with no adaptations, accessible living accommodation and kitchen.

## **Parking**

Designated parking is provided by the Lodge.

## **Access**

There is access for guests using wheelchairs throughout the accommodation. This includes into the other bedrooms, although there is limited manoeuvring space once in the bedrooms.

There is level access to the patio via the patio door in the lounge area.

## **Accessible Bedroom**

There are two single beds with space beneath the beds to allow a hoist to be used at the bed. One of the two single beds is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. A portable hoist is **not** provided within the accommodation. If one is required CenterParcs will arrange for the hire of a hoist at no extra cost. An emergency alarm pull chord is present. There is also an external door to the bedroom, which can only be opened from the inside.

## **Accessible Bathroom**

The accessible bathroom has an outward opening door and provides accessible shower (with flip down seat), wash hand basin and toilet. The toilet may require skilled assistance for use due to its peninsular layout. An emergency alarm pull cord is provided at the shower and toilet.

Emergency alarms are audible throughout the Lodge but are not connected to a central location.

## **Kitchen**

The hob is at counter height 900mm. A further work surface at 800mm height is provided. The microwave is accessible at 900mm height. The oven is at low level with a side opening door

The fridge with freezer compartment are standard under counter appliances. The sink is at 900mm (standard height), however, there are cupboards underneath.

There are sufficient floor based cupboards to provide accessible storage. However, there are also wall mounted cupboards which are not accessible from a wheelchair.

## **Living Accommodation**

There is seating for all occupants of the Lodge in the lounge area. In addition, a high seated firm chair is available within the accommodation. There is also space within the lounge area for a wheelchair.

## **Patio Area**

There is level access to patios.



# **1 Bedroom Executive Apartment**

## **Parking**

Designated accessible parking is provided adjacent to the Apartments

## **Access**

There is access for guests using wheelchairs throughout the accommodation. There is access from the main entrance for the Redwood Apartments using the lift to access the accommodation located on the ground floor. Access can also be gained through the rear of the Apartment, a ramp is provided. A small threshold of 15mm is present through the patio doors.

## **Accessible Bedroom**

There are two single beds with space beneath the beds to allow a hoist to be used at the bed. One of the two single beds is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. A portable hoist is **not** provided within the accommodation. If one is required CenterParcs will arrange for the hire of a hoist at no extra cost.

## **Accessible Bathroom**

The accessible bathroom has an inward opening door and provides accessible shower (with flip down seat), wash hand basin and toilet. The toilet may require skilled assistance for use due to its peninsular layout. An emergency alarm pull cord is provided at the shower and toilet.

Emergency alarms are audible throughout the Lodge but are not connected to a central location.

## **Kitchen**

The 2 ring hob is at counter height 900mm. A further work surface at 800mm height is provided. The microwave is accessible at 900mm height.

The fridge with freezer compartment is a standard under counter appliance. The sink is at 900mm (standard height), however, there are cupboards underneath.

There are sufficient floor based cupboards to provide accessible storage. However, there are also wall mounted cupboards which are not accessible from a wheelchair.

### **Living Accommodation**

There is seating for all occupants of the Apartment in the lounge/dining area. There is also space within the lounge area for a wheelchair

### **Toilet provision: Transfer details**

The transfer area is on the side of the toilet stipulated below when facing the toilet:

### **Accommodation & Central Building Toilets**

<b>Accommodation</b>	<b>Transfer Side Left / Right</b>		<b>Central Building</b>	<b>Transfer Side Left / Right</b>
Lodge 734	Left		Activity Den	Left
Lodge 947	Right		Arrivals Lodge	Left
Lodge 934	Right		Aqua Sana	Right
Lodge 251	Left		Boat House	Right
Lodge 247	Left		Bella Italia	Left
Lodge 241	Left		Cycle Centre	Right
Lodge 114	Both		Hucks	Right
Lodge 109	Both		Las Iguanas	Right
Apartment 36	Right		Leisure Bowl	Left

<b>Central Building</b>	<b>Transfer Side Left / Right</b>		<b>Central Building</b>	<b>Transfer Side Left / Right</b>
Medical Centre	Left		STSP Entrance	Right
Village Square	Left		STSP Changing room	Right
Pancake House	Left		Sports Cafe	Left
Plaza Upper (Treats)	Right		Sports Plaza Changing Places	Ceiling Hoist Available
OAC	Left		Target Centre	Right

### **Accommodation without Adaptations**

There is a variety of Lodge styles and types, ranging from one bedroom Apartments, through to four bedroom Exclusives.

There is a mixture of single storey and two storey accommodation.

Due to the forest location, paths to Lodges may be narrow, long, steep or stepped.

Parking for these Lodges is in the main car park (with the exception of some Exclusive and Executive accommodation).

Internally, accommodation may not provide wheelchair access into any or all of the rooms. Manoeuvring space is restricted and bathrooms and kitchens are not adapted. If you require further information upon a particular Lodge and its location please enquire at time of booking.

### **Whirl Pool Baths**

If the jets in the Whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This may make the bath unsuitable for guest with a sensory impairment who would fail to detect the gradual warming without supervision.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.

## **Treehouses**

### **Access**

Our treehouses have level access into the accommodation. Each Treehouse has a rear terrace and games room with level access.

### **Bedrooms**

There are four en-suite bedrooms, one double room upstairs and one double and two twin rooms on the ground floor, accessible from the living area. Wheelchair users may experience difficulty in manoeuvring around these rooms due to limited turning space.

### **Bathrooms/Toilets**

All bedrooms have en-suite bathrooms. There is also a toilet leading from the main entrance hall. These facilities are not adapted.

### **Kitchen**

The kitchen affords basic manoeuvring space in a wheelchair. However it is not designed for adapted living.

### **Living Area**

There is seating for all occupants of the accommodation in the lounge and games room. There is also enough space within the lounge area and games room for a wheelchair to manoeuvre.

### **Hot Tub & Sauna**

On the rear terrace there is access to the Hot tub and Sauna, both of these facilities are not designed for adapted living.

### **Treehouse Host**

This accommodation is service by a Treehouse Host who will assist in making your stay as Comfortable as possible within the physical constraints of the accommodation. Please ask when making your booking.