

Sub-Tropical Swimming Paradise

Main entrance doors to the Sub-Tropical Swimming Paradise are operated by a push pad.

Changing Facilities

The following changing facilities are available:-

- Individual changing cabins with shelf seat. (These cabins are very narrow)
- Family changing cabin with baby change facility.
- Two adapted changing cabins accessible to guests in wheelchairs.
- For guests needing to lie down to change, there is a shower bed provided in the adapted shower and toilet unit at the rear of the changing rooms.
- There are a number of large Lockers adjacent to the adapted changing cubicles.

Hoist

A portable hoist and transit chair suitable for entry into water are available on request. Due to space constraints this can only be used in the first aid room for changing purposes, but is available for use on pool side for entry into the wave pool. Whilst staff are trained to operate the hoist they are not trained to assist carers in moving guests with disabilities

Toilets

An accessible toilet is available in the main entrance to the pool and another in the main toilet area.

Showers

There is a communal shower area. Guests must be able to stand to use these showers. In addition there is an adapted shower cubicle with a flip down shower chair and assistance alarm.

Haystack Dryer

This piece of equipment is not accessible to wheelchair users due to a step of 200mm (8 inches)

Lockers

The lockers are at various heights to accommodate wheelchair users and others. The lockers are large enough to allow the storage of small prosthetic items. Larger items can be stored at the Pool Supervisors Desk if required.

Access to Pool Area from Changing Rooms

Access to the pool area from the changing rooms is via a foot bath. Guests using a wheelchair are able to enter the pool area using a door to the right of the communal showers.

Access Within The Pool Area

There is level access to the main wave pool via a 3° ramp at the side of the pool desk and to a seating area with no steps. There is level access to Adventure Bay and Adventure Harbour toddlers and children areas. There is a long ramp with hand rail up to The Canopy Bar & Café, and access to the Water Piste slides, Flumes and outdoor Sprudel pool. The Sprudel pool is accessed by steps, both indoors and outdoors. There are steps to all other areas.

Information Desk

Although this counter has no lower section staff will be willing to provide assistance as necessary.

Wild Water Rapids

The Wild Water Rapids are accessed via the outdoor Sprudel Pool. Guests must be able to brace with all parts of the body and must be

competent swimmers. This is an extremely challenging ride. Due to the challenging and unpredictable nature of this ride, there is potential for collisions with walls or other riders making it unsuitable for any person without the ability to anticipate collisions.

Flumes

These facilities are accessed by steps and require significant lower body bracing ability.

Plaster Casts and Prosthesis

Plaster casts are not permitted on flumes, slides or Wild Water Rapids.

Prosthesis are not permitted on the Wild Water Rapids due to potential for collisions with other riders.

The Cabanas

There is a level access Cabana situated on the upper level within The Canopy Restaurant. Please specify level access is required when booking this facility.

The Canopy Bar & Café

There is a low level counter at the bar and food and drink orders can be made at this point.

Hot Whirl Pools

These are accessed via steps. Signage at hot whirl pools denotes other recommended health restrictions on use.

STSP ACTIVITIES

Please ensure that you highlight any disability that is likely to affect your ability to participate in your chosen activity at the time of booking to allow us to make appropriate arrangements for any individual requirements where reasonably possible and to brief lifeguards/instructors on duty.

The Sub-Tropical Swimming Paradise allow carers places on Leisure Activities without payment.

<p>BABY DOLPHINS</p> <p>Duration 30 Minutes (Free activity)</p>	<ul style="list-style-type: none">• Activity is suitable for guests with additional needs.
<p>SCUBA DIVING</p> <p>Taster session, supervised by professional PADI qualified instructors. Duration 1 hour. Please note the restrictions placed on this activity are those stipulated by PADI.</p>	<ul style="list-style-type: none">• Activity is suitable for the majority of guests with additional needs, however, full use of arms is required, and the ability to follow instruction.• One to one sessions can be arranged with 48 hours' notice when they book, pre bookings to inform Tribe Diving. <p>A medical questionnaire must be completed for all participants. If you have medical conditions that may preclude participation, please consult your doctor prior to arrival and bring with you written evidence of your fitness to participate, signed by your doctor.</p>

<p>SNORKELLING</p> <p>Learn skills that allow you to fully explore and experience the underwater world. Fun session. Duration 1 hour.</p>	<ul style="list-style-type: none"> • Participants must be competent swimmers and able to follow instruction. • Extended pre-session briefing session can be arranged. • One to one sessions can be arranged with 48 hours' notice. <p>A medical questionnaire must be completed for all participants. If you have medical conditions that may preclude participation, please consult your doctor prior to arrival and bring with you written evidence of your fitness to participate, signed by your doctor.</p>
<p>AQUA FIT</p> <p>Low impact aerobic class</p>	<ul style="list-style-type: none"> • Activity is suitable for the majority of guests with additional needs, however, full use of arms is required, and the ability to follow instruction.
<p>Mini Jets</p> <p>Structured session. Supervision of one parent to child is required. Duration 10 mins.</p>	<ul style="list-style-type: none"> • Activity is suitable for the majority of guests with additional needs, however, full use of arms is required, plus the ability to sit on the jet unaided.

<p>SWIM-A-SONG</p> <p>Structured session. Supervision of one parent to child is required. Duration 30 mins.</p>	<ul style="list-style-type: none"> • Activity is suitable for guests with additional needs.
<p>TINY TURTLES</p> <p>Structured session. Supervision of one parent to one child is required. Duration 30 Minutes</p>	<ul style="list-style-type: none"> • Activity is suitable for guests with additional needs.
<p>AQUA JETS</p>	<ul style="list-style-type: none"> • Activity is suitable for the majority of guests with additional needs, however, full use of arms is required, and the ability to follow instruction.
<p>MERMAIDS & SHARKS</p>	<ul style="list-style-type: none"> • We would welcome all disabilities, however we may need parent / career in attendance, and meet required swim ability (ASA L5)

Please note:

The Sub Tropical Swimming Paradise staff are pleased to discuss individual requirements/sessions. Please contact the Pool or a member of Pool staff whilst on village should you require further information.

Additional / group sessions may be able to be arranged with prior notice and through discussion with appropriate pool staff / instructors.