

## **VENUE / Business 2 Business Activities**

### **Entrance**

The Venue can be accessed by three routes:

- To the front of the Venue there is a gradual slope leading to manually operated double leaf doors.
- To the rear of the Plaza opposite the Pinewood Apartments, there are steps and a ramp with external automatic wheelchair accessible doors, operated with a push pad button. This leads onto the route direct from the Plaza.
- Direct from the Plaza via level access through automatically operated double leaf doors.

The individual meeting rooms may require care to access for guests in wheelchairs due to door widths and door weights. Please contact us prior to your visit for more information or request help at the time if required.

### **Lighting**

General lighting in the Venue is normally to daylight standard. However it may be subdued for particular events.

### **Toilets**

Accessible toilets are available within the Venue.

### **Bar**

The bar is not provided with a lowered counter area, however staff will offer reasonable assistance to provide service at the bar.

### **Induction Hearing Loop**

A portable infra-red induction hearing loop is available on request. This should be booked in advance through the Venue so that this item of equipment can be fully charged.

**Noise**

Noise levels vary with activity. Please discuss particular events when booking where relevant.

**Entertainment Nights**

These events are run in the Venue and therefore have the same facilities as above.

**Lighting**

Lighting is usually subdued, may include flashing lights and involves noise from the Disco or bands as appropriate to the event.

**Conferences**

For conferences, prior arrangements can be made when booking. Accessible parking is provided close to the main entrance of the Venue.

During guest events carers/ personal assistants are welcome to attend free of charge to assist a disabled guest. However, notification is required so that numbers at the venue do not exceed licence restrictions. Should the carer/personal assistance wish to eat or drink, there will be a charge for the meal/drinks only.