

## Accommodation

### Accessible Accommodation

#### Exclusive House 49

This provides two storey accommodation with five bedrooms (one fully accessible), accessible living accommodation and kitchen. Only 4 bedrooms are available for occupancy at one time.

#### Parking

Designated accessible parking is provided next to the lodge.

#### Access

There is access for guests using wheelchairs throughout the ground floor of the accommodation. This includes into the other ground floor bedroom, although there is limited manoeuvring space once in the bedroom.

There is level access to the patio via the accessible bedroom and dining area.

#### Accessible Bedroom

This is provided with one 914mm x 1981mm (3ft x 6ft 6in) bed, and one fully adjustable automatic hydraulic bed. This is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. There are bumpers and an insert available to go between the two sections of the bed sides which is available from Guest Services.

There is space beneath both beds to allow a hoist to be used at the bed.

A portable hoist is **not** provided within the accommodation. If one is required Center Parcs will arrange for the hire of a hoist at no extra cost. An emergency alarm pull cord is present.

The ensuite bathroom with sliding door provides accessible shower (with flip down seat), wash hand basin and toilet. An emergency alarm pull cord is provided at the shower.

Emergency alarms are audible throughout the lodge but are not connected to a central location.

## Kitchen

The hob is at counter height 910mm. A further work surface at 760mm height is also provided. The microwave is accessible at 930mm height. The oven is at low level.

The fridge is part of a fridge freezer, with the fridge on top and therefore accessible. (Top shelves are therefore out of reach).

The sink is at 900mm (standard height).  
However there are no cupboards beneath.

There are sufficient floor based cupboards to provide accessible storage. However there are also wall mounted cupboards which are not accessible from a wheelchair.

## Living Accommodation

There is seating for eight in the lounge area. In addition, a high seated firm chair is available within the accommodation. There is also space within the lounge area for a person using a wheelchair to remain seated in their wheelchair.

The dining table has an adapted position that provides sufficient knee space for a guest using a wheelchair.

## Sauna, Steam Room, Shower & Hot Tub

The sauna, steam room and power shower have level access and doors which allow wheelchair entry. Wheelchairs with metal fitting will become sufficiently hot to burn in the sauna and steam room. Guests should be able to transfer from their wheelchairs in order to use these facilities. No transferring facilities are available within the accommodation.

Sauna access width 840mm  
Steam Room access width 880mm  
Shower access width 880mm

The external hot tub is provided with an Oxford 140 Dipperlift hoist. The maximum safe working load is 140 Kg.

### **Whirl Pool Baths**

If the jets in the Whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This makes the baths unsuitable for guests with a sensory impairment who would fail to detect the gradual warming only for very short periods of use.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.

### **Maximum Occupancy**

This lodge is a dual use lodge, meaning that it can be booked by guests requiring use of the accessible bedroom or not. The facilities provided are sufficient for eight adults. The accommodation may therefore only be booked for parties of eight, not ten. (Please refer to booking conditions regarding children under two years).

Exclusive Lodge 896

This provides two storey accommodation with four bedrooms (one fully accessible), accessible living accommodation and kitchen.

### Parking

Designated accessible parking is provided close to the lodge.

### Access

There is access for guests using wheelchairs throughout the ground floor of the accommodation. This includes into the other ground floor bedroom, although there is limited manoeuvring space once in the bedroom.

There is level access to the patio via the accessible bedroom and dining area.

### Accessible Bedroom.

This is provided with one 914mm x 1981mm (3ft x 6ft 6in) bed, and one fully adjustable automatic hydraulic bed. This is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. There are bumpers and an insert available to go between the two sections of the bed sides which is available from Guest Services.

A portable hoist is **not** provided within the accommodation. If one is required Center Parcs will arrange for the hire of a hoist at no extra cost. An emergency alarm pull cord is present. There is space beneath both beds to allow a hoist to be used at the bed.

The ensuite bathroom with sliding door provides accessible shower (with flip down seat), wash hand basin and toilet. An emergency alarm pull cord is provided at the shower.

Emergency alarms are audible throughout the accommodation but are not connected to a central location.

### Kitchen

The hob is at counter height 910mm. A further work surface at 760mm height is also provided. The microwave is accessible at 760mm height. The oven is at low level.

The fridge is part of a fridge freezer, with the fridge on top and therefore accessible. (Top shelves are therefore out of reach).

The sink is at 900mm (standard height).  
There is one cupboard beneath.

There are sufficient floor based cupboards to provide accessible storage. However, there are also wall mounted cupboards which are not accessible from a wheelchair.

## Living Accommodation

There is seating for eight in the lounge area. In addition, a high seated firm chair is available within the accommodation. There is also space within the lounge area for a person using a wheelchair to remain seated in their wheelchair.

The dining table has an adapted position that provides sufficient knee space for a guest using a wheelchair.

## Sauna, Steam Room & Shower

The sauna, steam room and power shower have level access and doors which allow wheelchair entry. Wheelchairs with metal fitting will become sufficiently hot to burn in the sauna and steam room. Guests should be able to transfer from their wheelchairs in order to use these facilities. No transferring facilities are available within the accommodation.

Sauna access width 910mm

Shower access width 900mm

## Whirl Pool Baths

If the jets in the Whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This makes the baths unsuitable for guests with a sensory impairment who would fail to detect the gradual warming only for very short periods of use.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.

## Woodland Lodges

**2 bedrooms – 631**

**3 bedrooms – 552, 553, 579, 711, 782**

**3 bedrooms – 716**

These provide single storey accommodation with a variable number of bedrooms, one of which will be fully accessible with accessible bathroom, accessible living accommodation and kitchen.

### Parking

Designated accessible parking is provided by the lodges.

### Access

There is access for guests using wheelchairs throughout the accommodation. This includes into the other bedrooms, although there is limited manoeuvring space once in the bedrooms.

There is level access to the patio via the patio window in the lounge area.

### Accessible Bedroom

This is provided with one 762mm bed, and one fully adjustable automatic hydraulic bed. This is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. There are bumpers and an insert available to go between the two sections of the bed sides which is available from Guest Services.

There is space beneath the bed to allow a hoist to be used. A portable hoist is **not** provided within the accommodation. If one is required Center Parcs will arrange for the hire of a hoist at no extra cost.

The accessible bathroom provides accessible shower (with flip down seat), wash hand basin and toilet. An emergency alarm pull cord is provided at the shower.

Emergency alarms are audible throughout the accommodation but are not connected to a central location.

### Kitchen

The hob is located above the oven, height 900mm. The gas oven has a side opening door. Work surface at accessible height is provided. The microwave toaster and kettle are accessible.

Lodge 782 has an extra lowered counter – 750mm. There is an accessible fridge. The sink is at 900mm (standard height), with front fitted taps.

There are sufficient floor based cupboards to provide accessible storage. However, there are also wall mounted cupboards which are not accessible from a wheelchair.

### Living Accommodation

There is seating for all occupants of the accommodation in the lounge area.

In addition, a high seated firm chair with footstool is available within the accommodation. There is also space within the lounge area for a wheelchair.

The dining table has an adapted position that provides sufficient knee space for a guest using a wheelchair. There is level access to the patio via the accessible lounge area.



## **Partially Accessible Accommodation,**

Lodges 817, 821, 825

These provide single storey accommodation with three bedrooms, one of which will be more accessible, an accessible bathroom, and a bathroom with no adaptations, accessible living accommodation and kitchen.

### **Parking**

Designated accessible parking is provided by the lodge.

### **Access**

The path to accommodation is narrow.

Throughout the lodge thresholds are not level – there is a lip of 10-15mm.

Entrance corridor width is 1080mm.

There is access for guests using wheelchairs throughout the accommodation. This includes into the other bedrooms, although there is limited manoeuvring space once in the bedrooms.

There is level access to the patio via the lounge area.

### **Accessible Bedroom**

This measures 3130mm by 3160mm (approx).

This is provided with one 914mm x 1981mm (3ft x 6ft 6in) bed and one fully adjustable automatic hydraulic bed. This is a Volker Electric bed with adjustable and retractable bed sides with wheels to aid movement. There are bumpers and an insert available to go between the two sections of the bed sides which is available from Guest Services.

There is space beneath the bed to allow a hoist to be used. A portable hoist is **not** provided within the accommodation. If one is required Center Parcs will arrange for the hire of a hoist at no extra cost.

There is an emergency alarm in the bedroom.

### Accessible Bathroom

The accessible bathroom (measuring 2220 x 2820mm) has a sliding door and provides accessible shower, wash hand basin and toilet. The toilet may require skilled assistance for use due to its peninsular layout. An emergency alarm pull cord is provided at the shower.

Emergency alarms are audible throughout the accommodation but are not connected to a central location.

### Kitchen

The kitchen affords basic manoeuvring space but is not compliant. Worktops are at 730mm height. The oven is low level and has a side opening door. Under counter fridge is provided. There is a cupboard situated beneath under the sink that does not facilitate access.

There are sufficient floor based cupboards to provide accessible storage. However there are wall mounted cupboards which are not accessible from a wheelchair.

### Living Accommodation

There is seating for all occupants of the lodge in the lounge area. In addition, a high seated firm chair with footstool is available within the accommodation. There is also space within the lounge area for a wheelchair.

Guests using wheelchairs can be seated at the dining table depending on the height of the wheelchair used.

#### **Standard Bathroom**

The bathroom is not of sufficient size to create a bath with independent access.

#### **Patio Area**

There is level access to patios.

### **Accommodation without Adaptations**

#### **Treehouses**

The four Treehouses are accessed by walkways, ranging from 80 metres to 40 metres, with a maximum gradient of 1:20. The Treehouses have their own parking area.

#### **Access**

Our treehouses have level access into the accommodation. Each Treehouse has a rear terrace and games room with level access.

#### **Bedrooms**

There are four en-suite bedrooms, one double room upstairs and one double and two twin rooms on the ground floor, accessible from the living area. Wheelchair users may experience difficulty in manoeuvring around these rooms due to limited turning space.

#### **Bathrooms/Toilets**

All bedrooms have en-suite bathrooms. There is also a toilet leading from the main entrance hall. These facilities are not adapted.

## **Kitchen**

The kitchen affords basic manoeuvring space in a wheelchair. However it is not designed for adapted living.

## **Living Area**

There is seating for all occupants of the accommodation in the lounge and games room. There is also enough space within the lounge area and games room for a wheelchair to manoeuvre.

## **Hot Tub & Sauna**

On the rear terrace there is access to the Hot tub and Sauna, both of these facilities are not designed for adapted living.

## **Treehouse Host**

This accommodation is service by a Treehouse Host who will assist in making your stay as Comfortable as possible within the physical constraints of the accommodation. Please ask when making your booking.

## **Waterside Lodges**

Access into the Waterside Lodges is on to the first floor. Access to the ground floor is only by stairs.

## **Bedrooms.**

There are three double bedrooms, all en-suite, situated on the first level on the accommodation. Wheelchair users may experience difficulty in manoeuvring around these rooms due to limited turning space.

## **Kitchen and Living area**

Both areas afford a basic manoeuvring space in a wheelchair. However, they are is not designed for adapted living and are only accessible by stairs.

## **Bathrooms/Toilets**

All bedrooms have en-suite bathrooms. There is also a toilet on the ground floor. These facilities are not adapted.

## **Hot Tub**

From the rear downstairs balcony door there is access to a hot tub. This facility is not designed for adapted living.

There is a variety of other Lodge styles and types, ranging from one bedroom apartments, through to four bed roomed exclusives.

The majority are single storey, however a small number of executive and exclusive lodges are two storeys.

Due to the forest location, paths to lodges may be narrow, long, steep or stepped.

Parking for these lodges is in the main car park (with the exception of some exclusive and executive accommodation). Vehicles are allowed on village for unloading and loading. However alternative arrangements can be made for medical necessity in exceptional circumstances.

Internally, accommodation may not provide wheelchair access into any or all of the rooms. Manoeuvring space is restricted and bathrooms and kitchens are not adapted.

**If you require further information upon a particular Lodge and its location, please contact the Guest Careline 03448 267 723**

## **Accommodation – whirlpool baths in un-adapted accommodation**

### Whirl Pool Baths

If the jets in the whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This may make the bath unsuitable for guest with a sensory impairment who would fail to detect the gradual warming without supervision.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.