

## **Freewheelers Cycle Centre**

### **Entrance**

For cycle payment and collection, the main entrance is via a queuing system with level access. Should an individual have difficulty standing in the queue, please ensure that you approach a member of staff directly in the Cycle yard to help with your needs.

Guests hiring scooters and wheelchairs and guests using wheelchairs should proceed straight to the payment desk to pay required deposits if necessary.

### **Accessible Toilet**

An accessible toilet is available at the Cycle Centre but a portable ramp is required to access the building and should be requested from the Cycle Centre team.

The Cycle Centre yard has level access throughout. On arrival day these areas can get very busy.

### **Cycle Fleet**

As well as the standard cycle fleet, we have limited numbers of the following. **Please note:** pre - booking is always recommended as these items are available on a first come, first served basis.

**Duets:** A three wheeled adapted adult cycle providing transport for one able bodied cyclist and one person in a wheelchair which is transported between the handlebars of the cycle. The wheelchair may be detached for use around the village, however, it may not be as comfortable or as easy to manoeuvre as a standard wheelchair. The

wheelchair can be adapted to accommodate smaller adult guests/larger children using proprietary cushions, however it may not be suitable for all sizes. Please discuss individual needs with staff using the Guest Care line.

**Adult Tricycles:** three wheeled cycle. These are more stable than a bicycle. However, these will **not** corner at speed. If you are used to riding a normal cycle, these are not recommended because the means of balancing on a tricycle is different, meaning cyclists may overbalance, particularly on corners, so it's worth trying first.

**Tandem:** Available to guests where one person has a visual impairment or disability. Extremely limited availability.

**Mobility Scooters:** Available for adults only, with electric motors and controlled by hand levers. These must be collected by the individual who is to operate them to ensure that the person is briefed in their safe operation.

(Pre-booking is essential - deposit and payment is required for this item).

**Wheelchairs:** Manual wheelchairs are available, also with leg extensions if required e.g. for support of a broken leg.

(Pre-booking is essential - deposit only - no charge is required for this item).

## **Electric Bikes: Adult cyclists only**

Two wheeled cycle, powered by a battery on the rear to give power assisted cycling, to enable the guest easier riding.

However, this cycles is heavier than a normal cycle due to the weight of the battery and drive motor, so is worth trying out first.

The hiring cyclist will be shown how to operate the power assistance by a member of staff

(Pre-booking recommended - Deposit and Payment required)