

Guests Services

Guest Services is located at the main entrance to the Plaza.

Access from the Land Train stop is down a slope. The Mobility Vehicle will drop Guests off at the Pinewood entrance to the plaza, which has steps or ramped access and automatic double doors.

The closest bike park is situated in front of the Plaza, where there is parking for adapted vehicles if required.

The main entrance is fitted with two sets of doors, the first doors and one set of the second doors being automatic.

Toilets

Accessible toilets are available in the Plaza next to the entrance into Cafe Rouge restaurant, the rear of Hucks restaurant, the entrance of the Leisure Bowl and the entrance of the Subtropical Swimming Paradise..

Induction Hearing Loops

A portable Induction loop is available for use within Guest Services and can be used in other units within the Plaza if required.

Counter

The counter has a lowered section. Staff will move to accommodate the needs of the guest if the counter impedes service provision.