

Arrivals

The Arrivals Lodge is normally approached by vehicle. Depending on the side of the Arrivals Lodge the car approaches, the driver or front seat passenger of the car converses with staff through an Arrivals Lodge window to give details of booking, receive keys, etc. If the person in the car closest to the window is unable to do this, another member of the party may do so, but it may be necessary for them to leave the vehicle and approach the window. Please exercise care in doing this as this is a high traffic area.

Induction Hearing Loop

There is an Induction Hearing Loop available in the lodge. Guests will find it easier to communicate with staff with the engine of the vehicle switched off. If necessary and requested, staff will leave the Arrivals Lodge and approach the car directly.

Toilet

An accessible toilet is available in the Arrivals Lodge. Our arrivals staff are happy to give reasonable assistance as requested.