

## **Cycle Centre**

### **Entrance**

For cycle payment and collection, main entrance is via a queuing system through automatic double doors into a shop area and then out to the collection yard via another set of double doors. There is level access throughout the route. Should an individual have difficulty standing in the queue, please approach a member of staff who will be able to assist. The majority of the cycle centre yard has level access.

On arrival day these areas are busy.

For guests with hearing disabilities, a briefing leaflet is available if verbal instruction normally given at the time of booking may be insufficient. Please ask for this service.

### **Cycle Shop**

This is a small unit. There may be limited manoeuvring space for guests in wheelchairs in some areas of the shop. Staff will be happy to assist if required.

### **Cycle Fleet**

As well as the standard cycle fleet, we have limited numbers of the following. Please note pre booking is always recommended as these items are available on a first come, first served basis.

**Duets:** a three wheeled adapted adult cycle providing transport for one able bodied cyclist and one person in a wheelchair which is transported between the handlebars of the cycle. The wheelchair can be adapted to accommodate smaller adult guests/larger children using proprietary cushions, however it may not be suitable for all sizes. Please discuss individual needs with staff using the Guest Care line.

**Adult Tricycles:** three wheeled cycle. These are more stable than a bicycle. However, these will **not** corner at speed. If you are used to riding a normal cycle, these are not recommended because the means of balancing on a tricycle is different, meaning cyclists may overbalance, particularly on corners.

**Mobility Scooters:** Available for adults only, with electric motors and controlled by hand levers. These must be collected by the individual who is to operate them to ensure that the person is briefed in their safe operation. If this is not possible, arrangements can be made to deliver the mobility scooter to an alternative location and provide briefing, although this may delay the commencement of booking. (Deposit is required for this item).

**Wheelchairs:** Manual wheelchairs are available (deposit only is required for this item). Pre booking is advised.