

## **Venue**

The entrance to the Venue has level access via double automatic opening doors.

There is level access throughout the unit.

The Reception counter has a lowered section if required.

In addition should it be required there is an access point to the Venue via a lift in the Plaza by Las Iguanas.

General lighting in the Venue is normally to daylight standard, however it may be subdued for particular events, particularly discos.

Accessible toilets are available within the Venue by the bar.

## **Induction Hearing Loop**

A portable infra-red induction hearing loop is available. This should be requested on booking if required. (Please call to confirm availability prior to booking activity / conference)

Current neck loop numbers are sufficient for the normal level of usage. However, there may be times when more are required. Please give as much notice as possible of your requirements, and where necessary and possible we will source additional. (Please ring to confirm availability prior to booking activity/conference)

## **Noise**

Noise levels vary with activity. Please discuss particular events with the Venue receptionist where relevant.

During guest events carers/personal assistants are welcome to attend free of charge to assist a disabled guest. However, notification is required so that numbers at the venue do not exceed licence restrictions. Should the carer/personal assistant wish to eat or drink, there will be a charge for the meal/drinks only.

Noise may be experienced during discos, gala dinners and leisure events for clients.

### **Conference Information**

For conferences, prior arrangements can be made for parking in close proximity and for guests to be met by staff to provide assistance.