

## **Accommodation**

Accessible Accommodation

### **Exclusive 4 bed accommodation**

This provides two storey accommodation with five bedrooms (one fully accessible), accessible living accommodation and kitchen.

### **Parking**

Designated accessible parking is provided next to the accommodation.

### **Maximum Occupancy**

This accommodation is a dual use accommodation, meaning that it can be booked by guests requiring use of the accessible bedroom or not. The facilities provided are sufficient for eight adults. The accommodation may therefore only be booked for parties of eight, not ten. (Please refer to booking conditions regarding children under two years).

There is access for guests using wheelchairs throughout the ground floor of the accommodation.

There is level access to the patio via the accessible dining area and/or the games room (if present).

### **Accessible Bedroom**

This is provided with one Bakare Volker 3082 adjustable 914mm x 1828mm (3ft) bed. There is space beneath the bed to allow a hoist to be used at the bed. A portable hoist is **not** provided within the accommodation. An emergency

alarm pull cord is present. There is also one standard single bed in this room.

The en suite bathroom provides accessible shower seat, wash hand basin and toilet. An emergency alarm pull cord is provided at the shower.

Emergency alarms are audible throughout the accommodation but are not connected to a central location.

### **Kitchen**

The hob is at counter height 1000mm. A further work surface at 800mm height is also provided. The microwave is accessible at 800mm height. The oven is at low level with side opening door.

There are sufficient floor based cupboards to provide accessible storage. However there are also wall mounted cupboards which are not accessible from a wheelchair.

### **Living Accommodation**

There is seating for eight in the lounge area. In addition, a high seated firm chair is available within the accommodation. There is also space within the lounge area for a person using a wheelchair to remain seated in their wheelchair.

There is a downstairs games room which also has level access.

**Sauna, Steam Room, Shower & Hot Tub** The sauna, steam room and power shower, accessed across the patio from the adapted bedroom have level access and doors which allow wheelchair entry. Wheelchairs with

metal fitting will become sufficiently hot to burn in the sauna and steam room. Guests should be able to transfer from their wheelchairs in order to use these facilities.

The external hot tub is provided with an Oxford 140 Dipperlift hoist and Oxford full back sling (available on request). The maximum safe working load is 140 Kg (308lbs). A Ranger chair is appropriate for use with the hoist and may be used if brought with you.

### **Whirl Pool Baths**

If the jets in the Whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This makes the baths unsuitable for guest with a sensory impairment who would fail to detect the gradual warming only for very short periods of use.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.

## **Adapted Executive and Woodland Lodge Accommodation**

There are units of accommodation in the Executive and Woodland accommodation that are accessible for wheelchair users and others with restricted mobility.

They provides single & two storey accommodation, the adapted bedroom will always be on the ground floor, with a variable number of bedrooms, one of which will be fully accessible with en-suite accessible bathroom, accessible living accommodation and kitchen.

### **Parking**

Designated accessible parking is provided by the accommodation. One space per lodge.

### **Access**

There is access for guests using wheelchairs throughout the accommodation. This includes into the other bedrooms, although there is limited manoeuvring space once in the bedrooms.

There is level access to the patio via the patio window in the lounge area.

### **Accessible Bedroom**

This is provided with one Bakare Volker 3082 adjustable 914mm x 1828mm (3ft) bed. There is space beneath the bed to allow a hoist to be used at the bedside. A portable hoist is **not** provided within the accommodation. An emergency alarm pull cord is present. There is also one standard single bed in this room.

The accessible en-suite bathroom provides accessible shower seat, wash hand basin and toilet. An emergency alarm pull cord is provided at the shower.

Emergency alarms are audible throughout the accommodation but are not connected to a central location.

### **Kitchen**

The hob is located above the oven, height 1000mm. The oven has a side opening door. Work surface at accessible height is provided. The microwave toaster and kettle are accessible.

There are sufficient floor based cupboards to provide accessible storage. However there are also wall mounted cupboards which are not accessible from a wheelchair.

### **Living Accommodation**

There is seating for all occupants of the accommodation in the lounge area. In addition, a high seated firm chair is available within the accommodation. There is also space within the lounge area for a wheelchair.

### **Hotel Accommodation**

There are two accessible bedrooms within the hotel.

One is located on the ground floor level, accessible via the lift. (Room 19) The room has level access with accessible kitchen area and bathroom. A portable hoist is **not** provided within the accommodation.

One is located on the upper floor of the hotel, (Room 69) and can be accessed by using the lift from the lower floor

to the upper level. A portable hoist is **not** provided within the accommodation.

This bedroom can also be used as an accessible spa suite should this be required.

The room located on the upper floor (room 69) does not have the kitchen facilities of the room on the lower floor – however there is level access to the room and to a balcony.

### **Whirl Pool Baths**

If the jets in the Whirl pool baths which are fitted in some of our accommodation are continually covered for significant lengths of time they become hot.

This makes the baths suitable for guest with a sensory impairment who would fail to detect the gradual warming only for very short periods of use.

For guests with lower limb mobility restrictions (or particularly for those with lower limb mobility restrictions accompanied by sensory impairment) extreme care must be exercised in using the aeration function on the baths.

### **Accommodation without Adaptations**

There is a variety of accommodation styles and types, ranging from one bedroom apartments, through to four bedroomed exclusives.

The majority are single storey, however a small number of executive and exclusive accommodation are two storey.

Due to the forest location, paths to accommodation may be narrow, long, steep or stepped.

Parking for accommodation is in the main car park (with the exception of some exclusive and executive accommodation).

Internally, accommodation may not provide wheelchair access into any or all of the rooms. Manoeuvring space may be restricted and bathrooms and kitchens are not adapted.

If you require further information on a particular accommodation and its location please contact the Guest Careline.